

**FOR IMMEDIATE RELEASE**  
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## **PCT Announces Emergency Service Hotline**

(Davenport, Iowa) - Starting November 1, PCT Engineered System, LLC, will be launching a 24-hour BroadBeam<sup>®</sup> emergency service hotline.

When a customer calls the hotline by dialing 1-866-99-EBEAM, an operator will contact a trained BroadBeam service technician who will respond directly to the customer within an hour. The on-call service technician will provide full emergency phone support. PCT requests that customers please have all machine service and maintenance manuals and the machine number available before calling the hotline. This service will be free of charge.

The hotline is intended to be for emergency use only. All other routine maintenance and non-emergency inquiries can still be directed to PCT at 1-563-285-7411 during regular business hours (Monday-Friday, 7 a.m. – 5 p.m. Central Standard Time). PCT offers a wide range of spare parts that can be viewed at [www.teampct.com](http://www.teampct.com). BroadBeam technicians are also available for on-site service calls. Customers can request quotes and access other information about the products and services PCT offers by visiting the Web site or E-mailing Tammy Weisrock at [TMWeisrock@teampct.com](mailto:TMWeisrock@teampct.com).

24-hour hotline: 1-866-99-EBEAM  
Regular business phone: 1-563-285-7411  
Web site: [www.teampct.com](http://www.teampct.com)

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## About PCT Engineered Systems, LLC

PCT Engineered Systems provides engineering and manufacturing services with expertise in control system integration, drive system applications, custom machine fabrication, combustion systems, and Plant Floor IT applications. PCT is also the manufacturer of BroadBeam electron beam processors.